

GISLAVED

LIMITED WARRANTY AND ADJUSTMENT POLICY

In addition to the valuable warranty information you will find in this Limited Warranty and Adjustment Policy we encourage you to visit Continental Tire the Americas, LLC's (CTA) website at www.continentaltire.com (US) and www.continentaltire.ca (Canada) for safety and maintenance information and up-to-date changes including a Self-Help knowledge base with downloadable brochures (customer care link). Please also visit the Rubber Manufacturer Association (RMA) website at www.rma.org.

THIS LIMITED WARRANTY AND ADJUSTMENT POLICY IS NOT A WARRANTY THAT YOUR TIRE WILL NOT FAIL OR BECOME UNSERVICABLE IF NEGLECTED OR MISTREATED.



1. ELIGIBILITY

This Limited Warranty and Adjustment Policy applies to the original owner of new Gislaved, brand passenger and light truck (LT) tires that are new replacement market tires bearing the Gislaved brand name and D.O.T. Tire Identification Number, operated in normal service, and used on the same vehicle on which they were originally installed according to the vehicle manufacturer's recommendations. Tire(s) on any vehicle registered and normally operated outside the United States and Canada are excluded from eligibility under this Limited Warranty and Adjustment Policy.

2. WHAT IS THE ADJUSTMENT POLICY AND HOW LONG IS IT APPLICABLE?

BASIC COVERAGE

Eligible Tires are covered by this Limited Warranty and Adjustment Policy for a maximum of 72 months from the date of purchase.*

Where To Go for Warranty replacement:

Please return your tires to the Gislaved brand tire dealer. You must present the original sales invoice at the time of your claim.

Free Replacement Period:

If an eligible Gislaved brand passenger or light truck tire becomes unserviceable from a condition other than those listed under Section 4 during the first 12 months or first 2/32nds (1.6mm) of tread wear (whichever comes first) it will be replaced with a comparable** new Gislaved brand tire FREE OF CHARGE, including mounting and balancing. Owner pays all applicable taxes.

3. AFTER THE FREE REPLACEMENT PERIOD

The Gislaved tire may still be eligible for a pro rata replacement for 72 months from date of original purchase* until the tread is worn down to the tread wear indicators (2/32nds of an inch or 1.6 mm of tread remaining.) If an eligible tire becomes unusable under the stipulations of this Limited Warranty and Adjustment policy it will be replaced charging the owner a pro-rated amount. Owner pays all applicable taxes (including F.E.T.), mounting and balancing charges. The replacement tire price will be determined by multiplying the percentage of the useable tread worn by the Dealers Price (excluding all applicable taxes) at the time of the

adjustment. The useable tread is the original tread down to the tread wear indicators (2/32nds of an inch or 1.6 mm of tread remaining.)

4. WHAT IS NOT COVERED BY THIS LIMITED WARRANTY THE FOLLOWING ARE NOT COVERED:

- ***CTA does not warrant any repaired tire.**
- **Road hazard:** Any Gislaved Brand tire with road hazard damage. This includes, but is not limited to: cuts, snags, punctures, bruises, and impact breaks.
- **Ride Vibration:** Any ride/vibration complaint after the first 2/32nds (1.6 mm) of an inch of tread wear or 12 months of service, whichever comes first.
- **Improper operation or maintenance:** This includes, but is not limited to, effects caused by:
 - I **Improper tire inflation and/or improper load/speed practices.** These practices can cause excessive operational temperatures and stresses that exceed the tire's capabilities.
 - II **Improper or insufficient tire rotation:**
Any tire with premature or irregular wear caused by failing to follow the recommended tire rotation pattern and/or mileage intervals as delineated by this Limited Warranty and Adjustment Policy.
 - III **Wear due to Improper vehicle alignment:** includes but not limited to uneven, cupping, irregular, spotty, and feathering wear
 - IV **Damage due to:**
 - Rim irregularities or rim damage
 - Snow chains
 - Vehicle mechanical problems, including brake problems, and vehicle wheel alignment.
 - Extreme temperature exposure
 - Negligent and abusive driving such as tire spinning, or racing;
 - Improper tire storage
 - Automotive accident
 - Chemical corrosion or Fire
 - Use contrary to the vehicles manufacture's tire recommendations.
 - Misuse or misapplication

- **Improper stud size and/or installation**
- **Improper Mounting or Demounting**
- **Alteration:** such as, but not limited to, adding a white inlay on blackwall, tread regrooving, tire truing or siping, or adding sealant materials to the tire.
- **Weather checking/cracking:** Not covered after 48 months from the date of purchase.
- **Failure to observe safety and maintenance precautions set forth in the tire maintenance section of the website, www.continentaltire.com (US) or www.continentaltire.ca (Canada), under the customer care section.**

ATTENTION AUTHORIZED DEALERS:

CTA RESERVES THE RIGHT TO THE FINAL INSPECTION DECISION FOR ALL RETURNED TIRES ON CONDITIONS UNDER SECTION 4. THIS LIMITED WARRANTY AND POLICY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME U.S. STATES AND/OR CANADIAN PROVINCES DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE MAY NOT APPLY TO YOU.

TO THE EXTENT PERMITTED BY LAW, CTA DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. SOME U.S. STATES AND/OR CANADIAN PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM U.S. STATE TO STATE OR CANADIAN PROVINCE TO PROVINCE. THIS IS THE ONLY EXPRESS WARRANTY MADE BY CTA. NO CTA EMPLOYEE, RETAILER, OR DEALER HAS THE AUTHORITY TO MAKE ANY WARRANTY, REPRESENTATION, PROMISE OR AGREEMENT ON BEHALF

OF CTA EXCEPT AS EXPRESSLY WRITTEN IN THIS LIMITED WARRANTY AND ADJUSTMENT POLICY.

IN OBSERVANCE OF U.S. FEDERAL LAW, THIS LIMITED WARRANTY AND ADJUSTMENT POLICY HAS BEEN DESIGNATED A "LIMITED WARRANTY". CTA DOES NOT INTEND TO REPRESENT THROUGH THIS LIMITED WARRANTY AND ADJUSTMENT POLICY THAT TIRE FAILURES CAN OR CANNOT HAPPEN.

5. CTA'S OBLIGATIONS

Replacement of Eligible Tires will be made by any Gislaved brand authorized dealer or vehicle dealer authorized to handle Gislaved brand tire adjustments ("Authorized Dealer"). CTA will replace the tire pursuant to the terms of this Limited Warranty and Adjustment Policy. Tires that are replaced under an adjustment basis under this Limited Warranty and Adjustment Policy become the property of CTA.

6. OWNER'S OBLIGATIONS

To make an eligible claim under this Limited Warranty and Adjustment Policy, the owner must present a claim with the tire to an Authorized Dealer to handle Gislaved. For the nearest Authorized Dealer, consult the Yellow Pages, the Gislaved brand internet address, or the 800 telephone numbers shown on the back of this Limited Warranty and Adjustment Policy. Owner must present an original tire sales invoice indicating the date of purchase. Owner will be required to sign the CTA Limited Warranty Claim Form or dealer replacement sales receipt. Owner is responsible for paying all applicable taxes set forth under this Limited Warranty and Adjustment Policy. Owner is also responsible for paying local tire-disposal fees and any parts or service regardless of mileage or months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repair. Owner is responsible for maintaining proper tire air pressure and for proper maintenance of the tire. Owner must rotate tires at least every 6,000 to 8,000 miles (10-13,000 kilometers) or sooner if uneven tread wear begins to appear.

7. TIRE REGISTRATION

The registration of Gislaved brand tires is an important safety precaution. Registration will allow CTA to notify the owner in the event of a product return program. Owner's tire dealer will provide a Gislaved brand registration card with the D.O.T. tire identification number recorded, along with the dealer's name and address. Owner is required to fill in his or her name and address, affix a stamp to the pre-addressed card, and mail the Gislaved brand registration card. Tire registration may also be completed online at www.continentaltire.com (US) and www.continentaltire.ca (Canada).

For further Safety Warnings and Maintenance Information please refer to www.continentaltire.com, or in Canada, www.continentaltire.ca, under the customer care FAQ section.

FOR SERVICE ASSISTANCE OR INFORMATION

For the nearest Gislaved brand tire dealer, consult the Yellow Pages or, if for any reason local service or information is not available, call the toll-free Customer Relations numbers.

In the United States, call 1-800-847-3349

In Canada, call: 1-800-461-1776

Or access the Continental USA website:

www.continentaltire.com

Continental Canada website:

www.continentaltire.ca

* At the time of making a claim, owner is required to present the tires and original tire sales invoice showing date of purchase. If satisfactory proof-of-purchase date is not provided, the D.O.T. (Tire Identification Number) date of manufacture will be used.

**A "comparable" new Gislaved brand tire may be of either the same tire line or the same basic construction but with a different sidewall or tread configuration. If the customer accepts a higher-priced tire, the customer will pay the difference in price. Any tire replaced under this Limited Warranty and Adjustment Policy will be covered by the current Gislaved brand Limited Warranty and Adjustment Policy.

Please Print Clearly

(Sold by)

Dealer Name

Address

City

State/Prov

Zip/Postal Code

Customer Name

Address

City

State/Prov

Zip/Postal Code

	PSI	PSI
FRONT		REAR
Tire inflation per Vehicle Placard		

Vehicle	
Model	
Year	

Qty
Size
Design
Date
Dealer's Invoice #
Salesman

TREAD WEAROUT COVERAGE ROTATION SCHEDULE VALID ONLY IN THE UNITED STATES AND CANADA

Rotation Schedule - Must be maintained and updated to receive coverage.

Rotation Miles/KM	Date	Odometer Reading	Rotation Miles/KM	Date	Odometer Reading

Odometer at
Wearout

—

Minus Odometer at
Time of Installation

=

Equals Miles/ Kilometers
Received

ROAD HAZARD COVERAGE INFORMATION SECTION

Customer Information

Original Sales Invoice Number _____

Name (Please Print)

First _____ MI _____ Last _____

Street Address _____

City _____ State/ _____ Zip/ _____

Prov _____ Postal Coode _____

Email _____

Vehicle Information

Make _____ Model _____ Year _____

Tire Information

Date Purchased _____

Tire Size _____

Tire Name _____

Serial Number _____

Serial Number _____

Serial Number _____

Serial Number _____

Dealer Information

Name _____

Street Address _____

City _____ State/ _____ Zip/ _____

Prov _____ Postal Coode _____

Dealer: The original completed Information Section (or copy thereof) must be attached to the Company Limited Warranty Claim Form when submitting for credit reimbursement.

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